

COOKIE POLICY

WHAT ARE COOKIES?

Cookies are small text files that are placed on your computer, tablet or mobile device when you visit a website.

They help websites to function properly, improve security, remember your preferences and provide information about how visitors use the site.

Cookies cannot access information stored elsewhere on your device and do not give us access to your computer.

WHY WE USE COOKIES

We use cookies to:

- ensure our website functions correctly;
- maintain the security of our website;
- remember your preferences where appropriate;
- understand how visitors use our website;
- improve the performance and usability of our website.

We do not use cookies to collect more personal information than is reasonably necessary.

TYPES OF COOKIES WE USE

Strictly Necessary Cookies

These cookies are essential for the operation of our website.

Without them, certain parts of the website would not function correctly.

Examples include cookies used to:

- maintain security;
- remember cookie preferences;
- enable website navigation;
- protect online forms from misuse.

Because these cookies are necessary for the operation of the website, they cannot normally be disabled.

Performance and Analytics Cookies

These cookies help us understand how visitors use our website.

They may tell us things such as:

- which pages are viewed most frequently;

- how visitors move around the website;
- whether users experience technical issues;
- how visitors found our website.

The information collected is aggregated wherever possible and is not used to identify individual visitors.

We only use these cookies where you have given your consent, where consent is required.

Functionality Cookies

These cookies allow the website to remember choices you make, such as your preferred language or other settings.

They help improve your experience by making the website more personalised.

Third-Party Cookies

Some services provided through our website may place cookies on your device.

Examples could include:

- embedded maps;
- video content;
- appointment booking services;
- online review platforms;
- analytics providers.

These cookies are controlled by the relevant third party and are subject to that organisation's own privacy and cookie policies.

MANAGING COOKIES

When you first visit our website, you will normally be asked to choose which categories of cookies you wish to accept, except for those that are strictly necessary.

You can change your cookie preferences at any time using our cookie settings.

Most internet browsers also allow you to:

- view cookies stored on your device;
- delete cookies;
- block cookies;
- receive notifications before cookies are placed.

Please note that disabling certain cookies may affect the way our website functions.

GOOGLE ANALYTICS AND OTHER ANALYTICS TOOLS

If we use website analytics services such as Google Analytics or Microsoft Clarity, these services help us understand how visitors use our website so that we can improve it.

These services collect information such as:

- pages visited;
- approximate location;
- device type;
- browser type;
- time spent on pages;
- how visitors arrived at our website.

Where required by law, these cookies will only be used with your consent.

CHANGES TO THIS POLICY

We may update this Cookie Policy from time to time to reflect changes in technology, legislation or the way our website operates.

The latest version will always be available on our website.

CONTACT US

If you have any questions about this Cookie Policy, please contact:

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