

AI & TECHNOLOGY CHARTER

Technology with a Human Touch

At Kenny Solicitors, we believe technology should improve legal services—not replace the people delivering them.

We have invested in modern technology because it helps us provide a faster, more accurate and more efficient service for our clients. However, we also believe that some things should never be left to a computer.

Legal advice requires judgement, experience and accountability. That will always come from a qualified member of our team.

WHY WE USE TECHNOLOGY

Buying or selling a property involves hundreds of individual tasks.

Many of those tasks are repetitive and administrative.

By using modern technology where appropriate, we can reduce unnecessary administration and spend more time concentrating on the legal issues that genuinely require professional expertise.

Our aim is simple:

Less administration. More advice.

HOW WE USE TECHNOLOGY

Depending upon the type of work we are carrying out, we may use technology to assist us with:

- verifying identity;
- checking source of funds;
- securely storing documents;
- preparing first drafts of documents;
- proofreading;
- organising information;
- reviewing lengthy documentation;
- summarising correspondence;
- checking consistency between documents;
- improving our internal workflows;
- communicating securely with clients.

Every piece of work produced using technology is reviewed by an appropriately qualified member of our team before it is relied upon.

HOW WE USE ARTIFICIAL INTELLIGENCE

Artificial intelligence ("AI") is simply one of the tools available to us.

We may use AI to assist with administrative and support tasks such as:

- summarising documents;
- preparing first drafts;
- reviewing large volumes of information;
- checking consistency;
- proofreading;
- improving efficiency.

AI does not replace our lawyers.

It assists them.

Every important decision, every legal opinion and every piece of advice remains the responsibility of the lawyer acting for you.

YOUR INFORMATION

Protecting your confidential information is fundamental to the way we work.

Where we use technology providers, including AI providers, we only use systems that we reasonably believe are appropriate for the work being undertaken and which meet appropriate standards of security and data protection.

We remain responsible for protecting your confidentiality and complying with our professional and legal obligations.

Further information can be found in our Privacy Notice.

WHAT WE WILL NEVER DO

We will never:

- allow AI to make legal decisions without appropriate human review;
- rely solely on AI when giving legal advice;
- compromise our professional duties of confidentiality;
- allow technology to replace the judgement of an experienced legal professional.

OUR PROMISE

Technology allows us to work more efficiently.

People provide the judgement.

By combining both, we believe we can deliver a better legal service.

That is why we invest in technology—but never at the expense of personal service.

When you instruct Kenny Solicitors, you will always have a real lawyer who knows your matter, understands your objectives and remains responsible for the advice you receive.

Technology supports that relationship.

It does not replace it.